

The quality and craftsmanship that is built into every **Heartland** Mattress and Boxspring allows **Heartland** to offer a limited warranty against defects in workmanship of materials. This warranty extends only to the original purchaser.

Proof of purchase with date place, of purchase and purchase price is required to obtain services under the warranty.

If services resulting from any such defects is required during the non pro-rated year(s) after purchase, your **Heartland** mattress and/or box-spring will be repaired, or - at the manufacturer's option - replaced with out charge for labor and materials, **exclusive of transportation cost.**

If service resulting from such defects is required during the remaining years of the applicable limited warranty is indicated on the schedule below, your **Heartland** mattress or box-spring will be repaired or - at the manufacturer's option - replaced at the charge for labor and materials calculated as shown in the schedule below for the warranty code of the model you purchased, **plus all transportation cost.** If identical materials are not available at the time of service, manufacturer may substitute materials of comparable quality.

RETAIN YOUR PROOF OF PURCHASE: The Limited Warranty shall NOT apply under the following circumstances:

1. If bedding is found to be unsanitary.
2. When product failure is due to causes other than defective workmanship or materials.
3. Any full size or bigger mattress and or box-spring that is used on a frame of bed rails without center support legs.
4. To any damage to the outer fabric of the cover, including wear and tear.
5. If this product is used for commercial purposes.
6. If purchaser does not present proof of purchase.
7. If the mattress is not used on a matching **Heartland** (or equivalent quality) box-spring/foundation with a proper frame that had rigid center supports.

CONSUMER ADVISORY: All mattresses will show body impressions as the upholstery settles. This is not a structural defect covered by this warranty. The upholstery is intended to provide cushioning and body comfort. This body impression is unavoidable and is not and indication of any structural failure of your new mattress.

ALL IMPLIED WARRANTIES ON THIS PRODUCT, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR PARTICULAR PURPOSE, SHALL NOT EXCEED IN DURATION THE TERM OF THIS LIMITED WARRANTY.

The remedies proved herein are the exclusive remedies provided under any warranty for this product, express of implied. Manufacturer shall not be liable for incidental or consequential damage arising out of the use of this product, and in no event shall its liability exceed the purchase price of the product.

To obtain performance under this limited warranty: (1) Contact the retailer from whom you purchase your heartland product: (2) If your retailer is unavailable, telephone or contact manufacturer at :

**Heartland Mattress, LLC**  
**1770N 500W**  
**Shipshewana, IN 46565**  
**260-768-7875**

Warranty Code on Law Label Tag	Total Limited Warranty Period	Period for No Charge* Repair or Replacement	Calculation of Charges for Repair of Replacement Beyond No Charge* Period
A	15	1	1/15 of the manufacturer's current suggested retail price** times the number of years of use
B	10	1	1/10 of the manufacturer's current suggested retail price** times the number of years of use
C	10	1	1/10 of the manufacturer's current suggested retail price** times the number of years of use
D	5	1	1/5 of the manufacturer's current suggested retail price** times the number of years of use
E	1	1	

\* Exclusive of transportation cost. \*\*If the **Heartland** product is no longer being manufactured, the current suggested retail price will be determined from a comparable model. **Heartland** has the sole discretion to determine what current suggest retail price will be used.

In the unlikely event that you ever have a problem with your Heartland mattress, please contact the dealer who sold you the set. Heartland Mattress retailers handle all warranty claims, returns and exchanges.

Due to Health Concerns.....  
 Stains, burns, and/or abuse of the mattress or box spring unit/foundation will void this warranty

This sleep set has been manufactured with your health and comfort in mind. The components of this mattress and box spring are designed to give you years of restful service.

## User's Guide & Warranty Information

*The name of quality & comfort*



## Proper Care of Your Heartland Sleep set



Don't bend your mattress under any circumstances. This could result in permanent damage to the inner spring unit.



Don't allow anyone to stand or jump on you mattress.



Don't allow your mattress to get wet; protect it from water and body fluids.

Use the matching foundation designed specifically for your mattress for proper mattress support. Queen and kind size sleep sets require a center support in the bed-frame. Turn your mattress 2 to 4 times a years, side-to-side and head -to-foot (as shown in the figures on the right)

1



2.



3



4



5



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